



Project for Improvement of Hospital Management Competency

March 2017

1. Launching the baseline survey

The Project is going to conduct baseline surveys to set specific indicators for measuring the outputs of the Project.

The expert team started to have discussions about the methods and schedule of the baseline surveys with each department concerned.

The Japanese experts has been talking with the Nursing Department, the Infection Control Department,



Meeting with the Nursing Department



Meeting with Dr. Thu, Head of the Infection Control Department

and the Quality Management Department in sequence, listening to their current situations, challenges and demands.

The Project will continue to study about the indicators for measuring the outputs on the basis of frequent meetings and on-site surveys.

For the purpose of agreeing at the Detailed Planning Survey that will be conducted within a year, the expert team will continue to have meetings to study about the indicators for outputs.

2. Business trip to Hanoi

The Project expert team went to Hanoi from 6 to 8 of February, visited Japanese Embassy to make a courtesy call on the Ambassador, Kunio Umeda, as well as visited “JICA Project for Strengthening Medical service in Northwest Provinces” and “JICA Project for Strengthening Clinical Training System for New-Graduate Nurses” to exchange information.

The experts also made a courtesy call on Dr. Tran Thi Giang Huong, Director General, Department of International Cooperation, Ministry of Health, to report the start of our Project, and request for future support.



Exchange of information on health sector at JICA Viet Nam Office

Up coming main activities:

- April 1 : Arrival of Ms. Hitomi Kurosu, Long-term Expert (Infection Control/ Nursing Management) at HCMC
- April 21: Project Kick-off Ceremony to be held at training center of Cho Ray Hospital, 10F, Building D (AM10:00~)

3. The Awarding Ceremony on the Hospital Quality Management

“The Awarding Ceremony on the Hospital Quality Management in Ho Chi Minh City” hosted by the Health Department of Ho Chi Minh City was held on February 10.

Dr. Pham Thi Ngoc Thao, Vice Director of Cho Ray Hospital, and members of the Quality Management Department as well as Mr. Moriyama, expert of the Project attended the ceremony.

It is notable that Cho Ray Hospital was commended for its outstanding achievement in the quality management by the People's Committee of Ho Chi Minh City.



Taking a ceremonial photo with the members of the Quality Management Department



Dr. Thao and Dr. Tra received commendation certificates

Dr. Thao, Vice Director, and Dr. Ton Thanh Tra, Head of the Quality Management Department, received the commendation certificate on behalf of the hospital.

It is a great pleasure for the Project team to know that the prior efforts of Cho Ray Hospital could gain social acceptance in this great occasion.

Continuous effort by the Quality Management Department can be expected.

4. Japanese TV station's interview

The crew of Japanese TV station, Yomiuri Television, visited the Project to have an interview with JICA expert team in Cho Ray Hospital on February 21.

The interview was going to be broadcasted in the news program in Japan as a part of the feature segments for the international cooperation between Japan and Viet Nam.

Dr. Wada, chief adviser of the Project, introduced the history of collaboration between Japan and Cho Ray Hospital, and also explained the outline of our Project.

This interview was broadcasted in the Kansai area in Japan on March 2.



Dr. Wada participating in the interview

(Edited by Shoji Matsumoto, Project Coordinator)

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